

Care purchasing and quality indicators

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Outline program

- Three interactive worksessions
 1. Internal organisation (HIC's) for car purchasing
 2. Relationships with care providers
 3. Content and methods of quality purchasing
- Presentation of Maarten Boon
- Evaluation

External conditions

- Competitive environment
- Information will be sensitive to competition
- Civilians can freely choose HIC's
- Marketing and Sales will grow very important
- Indicators/information for civilians to support informed choices of civilians for HIC's

Interactive workshops

- Every workshop consists of three parts:
 - Brainstorm on the topic
 - Formulation of outcomes of the brainstorm
 - Presentation results to the other groups (plenum)

Interactive worksops

Workshop 1: Internal organization for care purchasing

- What can the HIC purchase ?
- How should the proces be organized ?
- What instruments does a HIC needs ?

Interactive workshops

Workshop 2: Relationship with care providers

- How is the distribution of power between providers and insurance companies ?
- How is the proces of care provision being processed ?
- How does a HIC gather and produce the needed information of the care process ?

Interactive workshops

Workshop 3: Content and methods of care purchasing

- What and how much will be purchased from the care providers? (prize and volume)
- What quality is needed? (and how to measure it)
- What kind of arrangements should be made?
- ?
- Can the HIC influences these expenditures ?